



We take every care that all of our residents' needs and wishes are attended to. It is our philosophy that everyone entering this home is made to feel welcome and treated with love and respect. Below are some testimonials from our clients and their relatives:

"I am very happy with the care and nursing. The staff are always friendly and caring." – JM

"I feel that my husband couldn't have been looked after any better than he is. The nursing care is excellent.

I cannot praise the staff enough... Always so kind and friendly at all times. I have always been satisfied." – MW

"Always greeted by all staff members with a smile. Meals freshly prepared and served on time. We are very pleased with the standard of care and the quality of the staff. We appreciate the fact that we are always kept fully informed of our relative's condition." – GW



"When Albert was taken from me it was the worst thing that ever happened to me, but as far as I am concerned he couldn't have come to a better place. I will always be eternally grateful." – GN



### Philosophy of Care

- All residents are considered as individuals with their own special needs and wishes.
- We regard all who live and work here as one large family. All members respect each other's privacy and dignity.
- Staff are encouraged to develop their knowledge and skills to improve our residents' well being, quality of life and give comfort to all.
- It is our intent to be aware of each person's holistic, emotional and spiritual needs and to make each feel secure and cherished.
- We aim to see beyond the ailing body or mind, to the unique humanity, which we all share.



# Manor Place

For dignity, care and respect

Registered by The CSCI (Commission for Social Care Inspection), we provide an excellent quality of care and standards. We are very proud of our continuing development programme and commitment.



For admissions or viewings please contact: Maizie on 07505 610249, maizie@manorcarehomes.co.uk or Jim on 07982 485692

### Manor Place

116 Church Lane East, Aldershot, Hants GU11 3HN  
Telephone: 01252 319738 Fax: 01252 327899  
or visit our website: [www.manorcarehomes.co.uk](http://www.manorcarehomes.co.uk)

# Manor Place

A caring home-from-home with nursing



Because we care...

# Manor Place

For dignity, care and respect



We pride ourselves on the highest professional standards in care, with privacy, dignity and respect for each resident.

Friendly and welcoming, Manor Place is divided into three wings, each creating their own individual, homely and family style atmosphere.

All wings open directly out onto our new, enclosed and specially designed sensory garden. Paths have been laid for mobility and wheelchair access around a beautifully scented Jasmine arch and other seasonal flowers and plants.

Visiting hours are not restricted. As a home-from-home, visitors are welcome at any time of the day or night.

## The Victoria Wing

Built in the 1900s The Victoria Wing overlooks St Michael's Church. This used to be the Old Vicarage and has its very own Victorian character and charm.



## The Nightingale Wing

The Nightingale Wing specialises in dementia care.

There are 17 single and en suite rooms. The large communal lounge and conservatory lends itself to various activities and there is also a sensory area. There is extensive room to mobilise, under consistent supervision, within a secure and safe environment.



## The Churchill Wing

Built in 2007, The Churchill Wing has a high quality, modern feel. Rooms are spacious with underfloor heating and their own en suites.



## Activities

Our staff are on-hand to ensure that our residents enjoy the best quality of life. We have a qualified Activities Co-ordinator and are committed to providing activities to stimulate and entertain, including:

- reading, reminiscence, bingo, ball, skittles and chair basket ball games, connect four, scrabble and life story design
- designing, painting and drawing items such as photo frames
- outings to the Church, local park, shops or pubs are encouraged
- pets at home, entertainment, armchair physio, occupational therapy, music, dance and old movies or television are also regularly provided

Special occasions (eg Christmas, Easter and Birthdays) are celebrated and enjoyed by residents and staff alike.

In the summer, we hold a variety of garden parties, entertainments and barbecues.



## Visiting Professional Support

- |   |  |
|---|--|
| • Resident Medical Officer (GP) & Consultants | • Audiologist                                  |
| • Dentist                                     | • Chiropodist                                  |
| • Physiotherapist                             | • Hairdresser                                  |
| • Optician                                    | • Religious representatives from the community |
| • Specialist Nurses                           | • Aromatherapist                               |



## Meals

The food we serve is prepared to a very high standard. Tempting meals are prepared daily using fresh, healthy ingredients. Vegetarian or special diets are catered for.



## Facilities

- easy wheelchair and assisted mobility access throughout the Home and garden
- assisted hydrotherapy baths and wheelchair access showers
- mobile sensory equipment & garden
- 3 passenger lifts
- various hoists/lifting aids
- electric hospital beds/chairs and air mattresses for high needs
- underfloor heating in new wing
- hairdressing sink
- 24 hour nurse call



## Staff

We are proud to offer the highest quality personal care. Our staff are chosen on professional merit and qualities of empathy and understanding. All of our staff undergo an extensive training programme and their performance is constantly appraised and monitored. Most of our staff have degrees, diplomas, NVQ 2/3 or equivalent in care.



**Zyrieda Denning** PROPRIETOR, MBBS FRCS FFAEM

Zyrieda is a qualified medical Doctor with many years past experience in the NHS. Having recognised the need for high quality, professional care and nursing for the elderly in the Aldershot area, she founded Manor Place.

Zyrieda personally designed the interior and gardens of the Home for the residents' comfort and well-being.



**Maizie Mears-Owen** MENTAL HEALTH MANAGER, RN RMN DT

Appointed in October 2007, Maizie brings a wealth of experience, having worked in Care of the Older Person at Senior Management level for a number of years. Maizie is skilled in the intensive interaction and support of residents with dementia and has undertaken a great deal of work with informal carers in groups and one-to-one settings.

She is an excellent hands-on manager and enjoys training staff to a high standard, particularly relating to dementia care.



**Jim Elder-Ennis** MANAGER, RN RMN

Jim came to Manor Place as Manager in February 2008. He has been involved in various areas of Mental Health Care for over 20 years and has worked for the last 10 years at Senior Management level. He has a personal interest in patient choice and empowerment and has had a number of articles published in professional journals.



**Michelle Brownhill** ADMINISTRATIVE MANAGER

Michelle has been the Administrative Manager at Manor Place since 2000. Michelle helps the Managers with Human Resources and the financial aspects of Resident Care.

